

Dear guests,

We would like to thank you for choosing Kosmitis Hotel for your vacation.

We would like to inform you that the facilities of our hotel are exclusively for customers who reside in it. Below, you will find some useful information about services and facilities which help your comfortable stay.

A

ADAPTER

If you need device for converting electrical plug you may call the reception service (n.9).

APPAREL – TOWELS

Sheets on beds and towels are changed every second day, the towels changed every day only if they are on the floor.

B

BABY COT

Baby cots are provided free of charge, but is necessary to reserve it in advance.

BAR

Our hotel's snack bar is open 10:00-20:00.

C

CHECK IN – CHECK OUT

The check-in time is 14.00 p.m.

At Kosmitis Hotel we guarantee check in from 14.00 p.m., but if the room is ready upon your arrival, you are welcome to check in before. If, on the other hand the room is not ready when you arrive, you can store your luggage with us free of charge until the room is available.

The check-out time is 12:00 p.m.,

But if you wish a late check-out, then contact our reception desk at least 24 hours before your departure, and we will do our best to accommodate your request. Similar to check in, you have the option to store luggage when checking out.

COMPLAINS

If you have any complains please visit the front desk, or dial 9 on your telephone device.

D

DOCTOR

For medical services and visits you may call the reception (n.9)

DRY CLEANING FACILITIES – LAUDRY AND IRONING

The laundry facilities are provided in any time of the day. The dry cleaning and the ironing is available on request (surcharge). Please call the reception (n.9).

E

ELECTRICITY

The electrical sockets supply electricity at 220 volts.

EMERGENCY

In case of emergency please call the reception (n.9, or 236).

ENTERTAINMENT –FREE TIME

You will find lot of leaflets at information desk in our hotel about the day trips, concerts, surfing, diving, hiking, riding etc.

EXTRA'S

If you need an extra bed, pillow or blanket please call the reception desk (n.9).

G

GAMES

Board games are provided.

I

INTERNET

Free Wi-Fi Internet access throughout the hotel is provided. The password to use Kosmitis Hotel network is "enjoyKosmitis".

IRON –IRONING BOARD

Iron and ironing board is provided free of charge. Please call the reception (n.9)

K

KEY CARDS

SAFETY AND ENERGY SAVING

The cards keys are all electronic and encoded. The room number is not displayed on each card key for safety reasons. Let the reception know immediately in case of a lost card-key. We will issue you with a new card-key and cancel the previous one. You receive your card key on your arrival from the main reception. Your card key is also being used to turn on the electricity in your room. When you leave the room the only electrical appliance that stays on is the fridge.

A/C AND ENERGY SAVING

There is a/c in every room; you can adjust the temperature according to your needs. For more information please call the main reception.

P

PARKING

There is Car/Moto parking very close to the entrance of hotel, after pool area. It's free of charge.

PETS

Pets are not allowed.

PILLOWS

You have the ability to choose from many different types of hypoallergenic / anti-allergic pillows. Please contact with reception desk (n.9).

PORTER SERVICE

Luggage transfer service provided.

R

RADIO

You can listen to a radio in all of our rooms through television.

RENT A CAR/MOTO/BIKE

If you 'd like to rent a car, a motorbike or a bike please proceed to the reception area to arrange your transport.

RESTAURANT

-BREAKFAST

Breakfast buffet is served between 07:30 a.m. to 10:45 a.m., at the restaurant area in a ground floor of A building (where reception is) and in the appointed area in front of the pool.

-Early breakfast: If you wish to take your breakfast before the standard time, it is necessary to ask for it at least 24 hours before.

-Breakfast take away: In case that your departure is early in the morning, we provide you breakfast in special packaging one night before. Please inform us at least 24 hours before (n. 9).

-Nearby Restaurants: In our hotel, it is allowed to procure food from neighboring restaurants. For further information please call the reception (n.9).

ROOMS FACILITIES

Private bathroom (with shower), air condition, fridge, coffee and tea facilities, telephone, television 32", hair dryer, safe box, balcony or veranda with view to sea, to swimming pool or to yard are provided. In the bigger rooms with two bedrooms provided one more television and one more air condition.

S

SAFETY BOXES

There are safety boxes in all the rooms inside the wardrobes and you can use them free of charge. Please use the instructions displayed on the door of the safety box. The hotel takes no responsibility for the loss of money, jewelry or any other valuables. We advise you to protect your valuables by locking them in the safety boxes provided by the hotel. We also have a main safe in the main reception area where you can keep your valuables safe.

SECRETARIAL SUPPORT

Fax services, photocopies, document output by scanner, available Personal Computer and internet in the lobby are provided. In addition, laptops and tablets are provided on request. For further information, you may call the reception desk (n.9).

SMOKING

Smoking is prohibited in any of our rooms and hotels inside areas. Please use the ashtrays on the balconies.

SWIMMING POOL

Our hotel's pool has seawater. You can use sun-loungers, umbrellas and towels free of charge. You can ask towels from the reception desk. At the bar, you can find plenty of snacks and drinks.

T

TELEVISION

Satellite T.V. is provided in all of our rooms

TRANSPORTATION

The distance from Kosmitis Hotel to:

Naoussa is 900m.

Port of Paroikia is 12km.

Hospital is 12km.

Airport is 25km.

Arrival and departure transfers from port/airport to the Hotel or from the Hotel to port/airport from 9 a.m. till 22.00 p.m. (surcharge)

-BUS

There is a bus station in the center of Naoussa

-TAXI

You may call the reception service (n.9)

W

WATER

The water in the rooms is not drinkable.

WEBSITE

Visit our website www.paroshotel.com to be informed about the hotel and the area where is located.

WAKEUP CALL

Dial 9 to arrange your wake up call